

HEALTHWAYS/REGIONAL MEDICAL CENTER AT LUBEC

Payment Policy

Healthways/Regional Medical Center at Lubec is committed to providing the best possible treatment for our patients. Thank you for reading and understanding our payment policy.

- Payment is due at the time of service unless prior arrangements have been made.
- We accept cash, checks, debit cards, and credit cards. Checks returned for insufficient funds will be assessed the bank fee plus a \$5.00 handling fee.
- If you have health or dental insurance, we will bill your insurance company directly. However, you are responsible for any copays or deductibles at the time of service.
- If you do not have health or dental insurance, we offer a sliding fee scale based on income. Please inquire at the front desk for more information.
- If you are unable to pay for services at the time of service, please speak with our billing department to arrange a payment plan.
- Failure to pay for services may result in collections action.
- By law, parents or guardians are responsible for payment of a dependent's medical bills. If you are not the custodial parent but are responsible for bringing the dependents for medical services, you accept responsibility for assuring that payment for services is made.
- You are responsible for paying for all healthcare and dental services that you receive from HW/RMCL, even if you have health or dental insurance. This includes charges not covered by your insurance, such as deductibles, copayments and treatments received.
- Your health information including sensitive information about HIV/AIDS, substance use disorder, and mental health treatment, may be shared with your health insurance carriers or other third-party payers responsible for paying your healthcare expenses. However, you have the option to pay privately in full for specific services if you do not want certain sensitive information to be disclosed to your third-party payer.
- HW/RMCL must obtain copies of all active insurance cards at the time of service. If you do not provide correct insurance information within 30 days of your appointment, you will be responsible for the balance of the claim.
- You will receive a statement from HW/RMCL if your balance is not paid within 30 days of the date of service. If no effort is made to resolve unpaid balances within 150 days, HW/RMCL may refer your account to a collection agency.
- By signing below, I acknowledge that I understand and agree with the payment policy.

Signature of Patient or Responsible Party:

Relationship to Patient:

Date

June 14, 2023

